

MIKE BOBBITT

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PROFESSIONAL OVERVIEW

- Hands-on security technology professional since 1995
- Extensive project and personnel management experience
- Strong understanding of enterprise level operations
- Active NATO Secret clearance
- Outstanding communication and presentation skills
- Patent held for '[Management of certificates for public key infrastructure](#)'
- Owner of Army.ca / Navy.ca / Air-Force.ca online services

EXPERIENCE

Senior Solutions Architect, InfoExpress Network Security Solutions | 2003-Present

- Developed internal and customer security architectures, seeing them through inception to implementation
- Turned broad customer designs into concrete deliverables for numerous Fortune 100 companies
- Managed Canadian InfoExpress office, including Support and Professional Services teams
- Built a widely adopted Managed Service program from the ground up
- Set strategic direction for in-house and customer facing technologies
- Coordinated SE travel based on priority, availability, resource skills and task requirements
- Developed in-house and external training programs for customers, SEs and partners
- Interfaced customers with engineering team to ensure accurate representation of needs
- Led offshore team creating detection signatures for patches, AV and other security products
- Architected public Support Knowledgebase initiative including:
 - Technotes & documentation
 - Product and policy updates
 - Customer support & discussion forum
- Maintained long term product roadmap and short-term priorities based on real world requirements
- Designed add-ons (often integrated into final product) to support customer specific requirements such as advanced reporting and automated backups

Captain, Canadian Armed Forces (Primary Reserve) | 1990-Present

- Graduated top third from the Canadian Army Command and Staff College (Army Operations Course)
- Held a variety of positions including Company Commander, Operations Officer, and Platoon Commander
- Held Command and Staff positions in the Territorial Battalion Group, assisted in Domestic Operations planning
- Ranked top Captain (of 50) in 36 CGB (Nova Scotia and PEI)

Technical Editor, Information Security Magazine | 2000-2004

Information Security Magazine was a monthly trade publication with a readership of over 300,000. As Technical Editor, I published 10 feature articles (including a cover story) detailing a variety of topics from emerging technology trends to policy administration. I also conducted roughly two dozen technical evaluations for the product review section.

Security Engineer / Manager, Nortel Networks | 1997-2002

- Managed large, geographically dispersed team of IT professionals
- Developed policies to protect Nortel Networks from liability
- Cut service enrolment time from up to 5 business days down to under 5 minutes by architecting and delivering a secure self-service model
- Managed the RFP process for several enterprise-wide procurements
- Led integration teams for services such as VPN, authentication, firewalls and PKI
- Worked closely with vendors to ensure accurate representation of Nortel's needs
- Evaluated and reported on wireless security of approx. 20 large locations

EDUCATION

Acadia University | 1996

Bachelor of Computer Science (Specialization in Software), University Scholar

ADDITIONAL EXPERIENCE

2002-2003: Consultant, CGI – Ottawa, ON

1996-1997: Project Leader, Mott Community College – Flint, MI, USA

1995-1996: Programmer/Analyst, Acadia University – Wolfville, NS